



POLICY

Ansvarig utgivare
Björn Vedin

Godkänt av

Datum
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Business Policy

The biorefinery Domsjö Fabriker AB produces specialty cellulose, lignin and bioethanol for deliveries to customers all over the world. Together with our owners Aditya Birla Group and our customers, we are pursuing the development towards a sustainable bioeconomy that safeguards the forest as the unique resource it is. Our goal is to always fulfil our customers' expectations and at the same time make sure that business is conducted without harming people and the environment.

In order to achieve our goal, we will work structured, systematically and with continuous improvement with:

- Our **Work Environment Effort** in order to attain a safe and healthy production site with no accidents.
- The **Quality Management System**, to achieve continuous improvements with an ever wider range of products: right product quality and timely.
- Our **Feed Safety**, to ensure that we take our responsibility throughout the production chain for feed production.
- Our **Safety Management System** for prevention of unwanted incidents.
- Our **Environmental Management System**, in order to continually reduce our impact on the environment. We focus on air and water impact and energy efficiency. We will work for resource optimization through efficient use of raw materials, water and energy, quality assured emissions control and well-functioning waste management.
- Our **certification according to FSC/PEFC**, to ensure a traceable forest raw material.

In addition, well-educated and motivated employees are required. It is therefore the management's responsibility to:

- Ensure that all employees have adequate education and that equipment and systems are maintained and renewed when needed.
- Ensure resources to achieve overall and detailed goals.
- Ensure that managers understand the importance of the psychosocial work environment and its importance for the performance of the group and the individual. Preventive measures must be taken on time and the rehabilitation process should be well functioning.

We will comply with laws and other legal requirements as a minimum level of work.

In each and every one, employee or entrepreneur, we want to create commitment. Employees' ideas and suggestions should be encouraged and used. In order to ensure continuous improvement in the work, each one should:



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Lars Winter

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Lars Winter

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- Follow our routines and safety rules. It is allowed to take your time in order to work safely and it is every employee's responsibility to stop ongoing work if the situation is uncertain.
- Ensure that safe operation or run-down is always a priority over continued production.
- Actively participate in education.
- Actively work with our Reporting System for working environment with thorough analyses and actions.
- Always assess a change impact on aspects of health, safety, environment, energy, quality and feed safety.

We will listen to and respond to our stakeholders' demands and expectations. We will convey our message to entrepreneurs and suppliers about how we expect them to take responsibility for the work environment, the environment and energy, and to specifically follow the procedures provided.

An important part of our preventive work is to help each other. If we discover a shortcoming that can affect the business, we remind each other.